FILE NO 6652 COMMODITY: Janitorial Services for the Robert W. Healy Public Safety Facility NAME OF BIDDER: BIDDER'S FED. ID.	Mandatory Pre-bid conference on Tuesday, November 18, 2014 @ 11:00 AM. Robert W. Healy Public Safety Facility, 125 Sixth Street, Cambridge All bids must be accompanied with a commitment letter from a surety confirming bidders ability to secure a 50% Performance Bond. The surety shall be authorized to do business under the laws of the Commonwealth of Massachusetts. The successful bidder will be required to submit a 50% performance bond.
TO: Amy L. Witts, Purchasing Agent	PH: (617)349-4310 FX: (617)349-4008

TO: Amy L. Witts, Purchasing Agent 795 Massachusetts Avenue, Room 303 Cambridge, MA 02139

The undersigned submits this sealed bid to provide the commodity or services identified above, described in the specifications herein and advertised in the Cambridge Chronicle on Thursday, November 13, 2011 which is to be opened and publicly read at the Office of the Purchasing Agent, City Hall, 795 Mass. Ave., Room 303, Cambridge, MA at 11:00 A.M. on Monday, December 1, 2014. Parking is limited at this location. It is strongly recommended that bids are mailed or delivered in advanced of the due date and time. Late proposals will not be accepted. his bid may be downloaded from the City's web site, www.CambridgeMA.gov, Online Services, Purchasing Bid List, Invitation for Bid, File No. 6652.

The undersigned certifies that this bid is made without collusion with any other person, firm or corporation making any other bid or who otherwise would make a bid. The undersigned agrees to furnish the commodity or services in strict accordance with the bid documents, which consist of this Invitation for Bid and all attachments hereto. "The submitted bid must be without conditions, exceptions or modifications to the bid document". The envelope containing the bid must be labeled: "This envelope contains a bid for Janitorial Services for the Robert W. Healy Public Safety Facility opened at 11:00 A.M. on Monday, December 1, 2014".

The bid and all documents submitted with it are public records. This bid process and the award of the contract are made in conformity with M.G.L. c. 30B, unless otherwise stated. See other side of this form for General Terms and Conditions that shall become part of any Contract awarded through this Invitation for Bid.

This bid includes addenda numbered:	
SIGNATURE OF BIDDER:	
TITLE OF SIGNATORY	
ADDRESS OF BIDDER	
TELEPHONE NUMBERFAX NUMBER:Please check one of the following and insert the requested information:	
() Corporation, incorporated in the State of:	
() Partnership. Names of partners:	
() Individual:	
Email Address:	

Name of Bidder:

GENERAL TERMS AND CONDITIONS

LAWS: All deliveries shall conform in every respect with all applicable laws of the

Federal government, Commonwealth of Massachusetts and City of Cambridge.

EQUAL

The Vendor in the performance of the contract shall not discriminate on the OPPORTUNITY:

grounds of race, color, religious creed, national origin or ancestry, age, disability, sexual orientation, marital status, family status, military status, source of income, or sex in employment practices or in the selection or retention of subcontractors, and in the procurement of materials or rental of equipment. The City may cancel, terminate or suspend the contract in whole or in part for any violation of

this paragraph

TAXES: Purchases made by the City are exempt from the payment of Federal excise tax

and the payment of Commonwealth of Massachusetts sales tax (except for

gasoline) and any such taxes must not be included in the bid prices.

QUANTITIES: Unless otherwise stated, the quantities set forth herein are ESTIMATES ONLY.

The City reserves the right to purchase the commodity(ies) specified in any

amount less than the estimated amount.

BID PRICES: Bid prices shall include transportation and delivery charges fully prepaid to the

City of Cambridge destination. Where the unit price and the total price are at

variance, the unit price will prevail.

DELIVERY AND Deliveries must be made in such quantities as called for in the purchase order PACKAGING:

and in the manufacturer's original packages. All deliveries must be "inside" delivery with no assistance from City personnel. Tailgate deliveries will not be accepted. Rejected material will be returned to the vendor at the

vendor's expense.

MODIFICATION OF BIDS: Prior to bid opening, a bidder may correct, modify or withdraw its bid by making

the request in writing prior to the time and date for the bid opening. All corrections and modifications must be delivered to the Purchasing Department in a sealed envelope indicating that it contains a modification or correction of the original bid submitted for the particular commodity and indicating the time and

date of the bid opening.

REJECTION OF

BIDS:

The City reserves the right to reject any and all bids if it is in best interest of the

City to do so.

AWARD OF CONTRACT: Contract(s) will be awarded within forty-five days of the bid opening unless

award date is extended by consent of all parties concerned.

INDEMNITY: Unless otherwise provided by law, the Vendor will indemnify and hold harmless

the City against any and all liability, loss, damages, costs or expenses for personal injury or damage to real or tangible personal property which the City may sustain, incur or be required to pay, arising out of or in connection with the performance of the Contract by reason of any negligent action/inaction or willful

misconduct by the Contractor, its agents, servants or employees

Except as otherwise provided in the Articles of Agreement, the City may **TERMINATION OF CONTRACT:**

terminate the contract upon seven days notice.

ASSIGNABILITY: The Vendor shall not assign, sell, subcontract or otherwise transfer any interest

in this contract without the prior written consent of the City.

MATERIAL SAFETY DATA SHEETS: Pursuant to M.G.L. c. 111F, ss. 8, 9, and 10, any vendor who receives a contract resulting from this invitation agrees to submit a Material Safety Data Sheet for each toxic or hazardous substance or mixture containing such substance when deliveries are made. The vendor agrees to comply with all requirements set forth in the pertinent laws above.

Name of Bidder:

TO: Amy L. Witts, Purchasing Agent City Hall, Cambridge, Massachusetts 02139

The undersigned hereby proposes to furnish all equipment, labor and materials required for **Janitorial Services for the Robert W. Healy Public Safety Facility located at** 125 Sixth Street, all in accordance with the attached specifications.

The contract shall commence on the date of execution of the contract by the City of Cambridge and shall be in effect for a 12 month period. Contract may be renewed for two, one-year periods at the sole discretion of the City. One award will be made to the responsive and responsible bidder offering the lowest total bid cost for year one. The City will determine whether to exercise its options to renew the contract depending on the performance of the contractor and the price for the subsequent years. Prices must remain FIRM during the entire contract period. The contractor must be able to begin work on January 16, 2015 or soon thereafter as determined by the City.

A sample contract is attached hereto. The bidder must be willing to sign the City's contract. The City will not accept a bidder's terms and conditions.

<u>Please submit your bid in duplicate (One original and one copy</u>). Do not submit bids in hard binders.

Mandatory Pre-bid Meeting

There will be a Mandatory Pre-bid conference on <u>Tuesday</u>, <u>November 18, 2014 @ 11:00 AM</u>. held at the Robert W. Healy Public Safety Facility, 125 Sixth Street, Cambridge, MA. All prospective bidders are required to be present at the mandatory Pre-bid conference, attendance at which will be recorded by a sign-in sheet. Only those companies recorded as attending the pre-bid conference will be eligible to bid. . A tour of the building will follow the pre-bid conference.

Performance Bond Requirement

The successful bidder shall provide the City annually with a performance bond securing its satisfactory performance in an amount equal to fifty (50) percent of the annual contract price The performance bond shall be issued by a surety authorized to do business under the laws of the Commonwealth of Massachusetts and shall be in a form acceptable to the City.

All bids must be accompanied with a commitment letter from a surety confirming a bidders ability to secure a 50% Performance Bond. The surety shall be authorized to do business under the laws of the Commonwealth of Massachusetts.

Living Wage Requirements

The City of Cambridge has a Living Wage Requirement that establishes minimum hourly rates for all Personnel that work on any City contract. The City of Cambridge's Living Wage as of March 1, 2014 is \$14.71 per hour. The Living Wage Requirements are attached. The successful bidder must meet or exceed the Living Wage as it may change during the term or any contract period or renewal.

Questions

Questions concerning this Invitation for Bid must be submitted in writing and faxed to the Office of the Purchasing Agent, Amy L. Witts, Fax# 617-349-4008. All questions must be submitted no later than Monday, November 24, 2014 by 2:00 P.M. An Addendum will be posted to the website to notify bidders of the questions and answers.

Please check the website for Addendums before submitting your bid to the City. Bidders will not be notified individually of Addendums.

Please check the bidders list of the website. If your firm is not listed on the bidders list please click on "Registry" and notify us that you have downloaded the bid document.

Name of Bidder:		

Bid Results

The tab sheet and the contract award information will not be mailed to the bidders individually. A tab sheet with the bid results will be posted to the website soon after the bid opening. The tab sheet will include the "contract award" information as soon as it is determined.

Confidentiality and Public Records Law

All bids or other materials submitted by the vendor in response to this Invitation for Bid will be open for inspection by any person and in accordance with the Massachusetts Public Records Laws.

Insurance Requirements

Worker's Compensation.

(Reference: M.G.L. c.149 §34A). Before commencing performance of the Contract, the **Contractor** provide by insurance for the payment of compensation and the furnishing of other benefits under M.G.L. C. 152 to all persons to be employed under the Contract, and the **Contractor** shall continue such insurance in full force and effect during the term of the Contract. Sufficient proof of compliance with this paragraph must be furnished at the time of execution of this Contract.

Additional Insured. Each policy must list the City of Cambridge as an additional named insured.

<u>Insurance Rating.</u> Any insurance carrier utilized to fulfill the insurance requirements of this Contract shall have a minimum A.M. Best rating of A-X.

Premiums. The **Contractor** must provide the required insurance at its own expense.

<u>Notice of Occurrence.</u> Notice of occurrence shall be given to the **City** Manager, **City** of Cambridge, **City** Hall, 795 Massachusetts Avenue, Cambridge, MA 02139 and, at the option of the **Contractor**, any other **City** official permitted by law to receive notice.

<u>Waiver of Subrogation.</u> The **Contractor** and all Subcontractors waive subrogation rights against the **City** for all losses.

Coverage Period. Each insurance policy must cover the entire contract period.

<u>Policies and Limits.</u> The insurance required shall include all major division of coverage and shall be on a comprehensive general basis including Premises and Operations (including X-C-U), Owner's Protective (as a separate policy), Products and Completed Operations, and Owned, Non-owned, Leased, and Hired Motor Vehicles. Such insurance shall be written for not less than any limits of liability required by law or the following limits, whichever are greater:

Owner's Protective Liability	
Each Occurrence	\$500,000
Aggregate	\$1 Million
Commercial Liability	
General Aggregate	\$1 Million
Products Completed Operations	
Aggregate	\$500,000
Personal Injury and Advertising Limit	\$500,000
Each Occurrence	\$500,000
Automotive-for all owned, non-owned, hired and leased of Combined single limit	vehicles \$500,000
or Bodily injury- each person each accident Property damage-each occurrence	\$100,000 \$500,000 \$500,000

Name of Bidder:

Umbrella

Combined single limit \$500,000 General aggregate \$500,000

Worker's Compensation

Coverage A Statutory

Coverage B Each Accident \$100,000 Disease-Policy limit \$500,000

Disease-Each Employee\$100,000

Excess Liability Insurance.

The **Contractor** may purchase and maintain excess liability insurance in the umbrella form in order to satisfy the limits of liability required for the insurance to be purchased and maintained in accordance with the requirements set forth above. Any such amounts must be in addition to the umbrella limits required, must list all underlying policies, and must list the **City** as a named insured. Evidence of such excess liability shall be delivered to the **City** in the same form and manner as the required insurance policies.

Amendment of Insurance Requirements.

The City reserves the right, at is sole discretion, to amend the insurance requirements contained herein.

Occurrence Basis

All insurance shall be written on an occurrence basis, unless the **City** approves in writing coverage on a claims-made basis. Coverages whether written on an occurrence or a claims-made basis shall be maintained without interruption from the date of commencement of the Work until the date of final payment and termination of any coverage required to be maintained after final payment.

Certificates of Insurance.

Certificates of Insurance acceptable to the **City** and confirming the insurance coverage required herein are attached to the Contract. The City shall have no obligation to execute the Contract and may award the Contractor to the next lowest responsible and responsive bidder, if such insurance certificates have not been provided to the City within five (5) business days after presentation of the Contract to the Contractor for execution.

Endorsements

The **Contractor** shall furnish to the **City** copies of any endorsements that are subsequently issued amending limits of coverage.

Property Insurance

The City does not intent to purchase property insurance covering the Project or the Work. The Contractor shall not be required to provide such insurance, but the Contractor may, if it so desires, procure property insurance which will protect the interests of the Contractor, Subcontractor and Sub-subcontractors in the Work. The Contractor understands that such property insurance is solely the Contractor's responsibility, and the Contractor, its Subcontractors and Sub-subcontractors shall have no claim against the City on account of the City's failure to provide such property insurance. The Contractor shall promptly replace all damaged Work in which it ir its Subcontractors and Sub-subcontractors have an insurable interest, and all Work which is stolen, vandalized, or damaged due to the Contractor's failure to protect the site as required by Article 5, at no additional cost to the City, whether or not the Contractor procures property insurance with respect to such Work as hereinabove provided.

Name of Bidder:		

General Conditions, Cleaning Standards and schedule of Cleaning

An estimated 80,000 square feet of cleanable floor space and vertical/horizontal surface areas must be maintained in first-class condition. The Robert W. Healy Public Safety Building consists of five floors and is divided into two departments including the Police Department and Emergency Communications Center with several different functional areas: including, general office space, laboratories, restrooms, public areas, lunchroom, and fitness center, There are several different flooring finishes, including terrazzo, resilient sheet flooring, carpeting and seamless flooring systems. The facility is designed with corridors lined with marble and display cases..

The estimated sq. footage of each floor is 20,000 sq. ft. It contains a variety of VCT, Terrazzo, seamless floor which would require stripping, finishing and burnishing as well as area in offices with Carpet, common hallways containing Vinyl Tile and Strip Flooring, Terrazzo, Ceramic Tile, Seamless Epoxy, Rubber Flooring Stair Cover Non Skid, Resilent Sheet Flooring and Marble. (see finish schedule for more details)

General Conditions

It is the intent of these specifications to document all services, supplies and equipment required to clean and keep clean all areas not specifically excluded. It is not represented that the following is a complete list of operations to be performed, but it is understood that all items not listed, but required to properly clean and maintain the facilities at a "<u>High Standard of Cleanliness</u>", shall be included as well as those enumerated in detail.

Contractor's employees shall report daily, through their supervisor, all conditions not included in the contract, requiring attention of the owner such as broken fixtures, leaking pipes, defective electrical equipment, etc. Unusual conditions shall also be reported, such as unlocked doors, non-routine occupancy, etc.

Equipment and materials are to be supplied by the Contractor, except as noted herein. All vacuum cleaners are required to have HEPA filtered and all cleaning products must be US Green Sealed cleaning products.

Payment of State, Federal and FICA taxes are the responsibility of the Contractor.

Detailed Billing/ Invoice(s) Contractor shall invoice to the Superintendent of Buildings at the Cambridge Public Works Department monthly for services rendered under the provisions of this contract. Invoicing after each month's service shall be no later than the 10th of the month following the work period. All invoices shall be sent to the Cambridge Police Department, 125 Sixth Street, Cambridge, MA 02142, attention Andrea Brown.

Extra work, supplies and or project cleaning shall be invoiced separately with time sheets. All extra work shall be authorized in advanced by the Cambridge Police Department Facility Manager.

Performance Contractors are expected to maintain an overall cleaning performance level at or above the standards listed. The cleaning standards outlined in this IFB are the minimum acceptable level of performance. Police Department staff inspections will be based on the standards listed. Failure of the contractor to meet an acceptable performance level at any time during the contract period may result in the contractor being placed on probation or contract cancellation.

Name of Bidder:		

Labor/Full-time Contractor shall provide an adequate number of competent properly trained personnel with qualified supervision to provide the services required at all times. Contractor shall provide all personnel with a complete set of specifications and cleaning schedules to ensure all required services are completed. Any Contractor's employee whose employment or performance is objectionable to the City shall be immediately removed from this Contract.

Contractor shall insure satisfactory security clearance for all employees who will perform work on the premises.

All Contractor employees shall be required to comply with the work rules established for the facilities to be cleaned; by shirt, blouse or smock indicating the company name or logo in print large enough to be easily read, and safety shoes and other appropriate gear.

Equipment All tools or equipment required to carry out the operations within the scope of this contract shall be provided by the contractor, and shall meet the standards of the Federal Occupational Safety and Health Act and Commonwealth of Massachusetts Safety Codes. All vacuum cleaners must utilize HEPA filtered.

Security The Contractor is to conduct a CORI, in compliance with the City of Cambridge Cori Policy and then certify to the Police Department that prospective employees pass the CORI review. The City of Cambridge Cori Policy is attached.

All Contractor employees, prior to starting work, shall be required to sign in at the Cambridge Police Department front desk and obtain a Cambridge Police Department access card and a Company ID which must be visibly worn at all times while on premise. They shall swipe their card at the beginning of the shift and at each entry point to gain access and again when they leave.

The Contractor shall be responsible for use of all access cards and/or keys issued. Under no circumstances shall Contractor's employees admit anyone to areas controlled by an access card or key in their possession. All doors and windows shall be closed and locked upon completion of cleaning operations. All areas shall be double-checked by the on-site cleaning supervisor at end of shift to verify the areas are secured. The Contractor shall not duplicate any keys under any circumstances. Any lost access cards or keys, or need for additional access cards or keys, shall be promptly reported to the Police Department Facility Manager.

To avoid the possibility of tracing lost keys to the premises, the Contractor shall not leave the premise with access cards or keys.

Contractor employees shall not disturb papers or personal effects on desks, open drawers or cabinets, use telephone, computer equipment, radio or television sets, or tamper with other personal or City property.

Energy Conservation Contractor shall use energy conservation measures for lighting. Only those lights necessary for cleaning in the areas where Contractor's employees are working shall be illuminated. All lights should be turned off upon completion of cleaning operations in the area.

Inspection The Police Department Facility Manager will conduct periodic inspections of the work. Inspections can occur weekly or on a daily basis depending on any issues that arise with the quality of the work. Contractor's supervisor shall be available upon request, for joint inspections with the Facility Manager. Contractor's supervisor to perform nightly inspections utilizing a checklist for all areas and must leave in log book for City Facility Manager to view next morning.

Name of Bidder:		

Extra Work Or Project Cleaning Work not considered to be routine, not done on a regular schedule, and not considered under the Special Cleaning section of this contract shall be considered extra work. Extra work shall be performed by the Contractor only at the request of the Facility Manager and must be provided in writing. Extra work and project cleaning shall be at the hourly rate established by contract, which includes overhead, equipment and supplies.

Special Cleaning Floors in heavy traffic areas such as vestibules, lobby, reception areas, waiting areas, self-service areas,., require daily vacuuming, wet mopping, spot cleaning and/or spray buffing. Spot clean glass, inspect, monitor and restock all supplies within restrooms. This shall be done to maintain the building at a high standard of cleanliness.

Materials And Supplies The City shall provide paper products, hand soaps, plastic trash can liners, feminine products and dispensers for those products. All other materials and supplies required to carry out the cleaning operations within the scope of this contract shall be provided by the Contractor, and shall be Environmentally Preferable. Environmentally Preferable cleaning product lines must meet the following criteria: the chemicals contain no carcinogens, ozone-depleting substances, formulations with excess phosphate concentrations and volatile organic compounds. Proposed products must be submitted to the City for acceptance before utilization in the facility. For more information regarding Environmentally Preferable products contact: www. state.ma.us/osd/enviro/products/cleaning.htm.

Trash Removal Trash removal shall be to a disposal site designated by the Facility Manager. Police Department staff will deposit paper and all other recyclable materials in designated office recycle containers. The Contractor shall dispose of office paper, recyclable materials, and all other waste materials on a daily basis, to appropriate locations, and pack it in such a manner that trash will not fly around causing a mess or nuisance.

Work Schedules Work schedules will be established to meet the daily demands based on the work schedule of the building occupants. Contractor will be given a one-week notice of changes in hours, which might necessitate changes in daily demand. Work to be performed:

- 1. Daily Business Days (Mon. through Fri.) between 4 P.M. and 11 P.M.
- 2. Weekend (Saturday and Sunday) between 11:00 a.m. and 11:00 p.m.
- 3. Weekend Public Restrooms (after 4pm during winter months-after 6pm during spring- fall months)

Note: weekend work is only to be utilized to clean areas that during the workweek would have a negative impact on Police Department or Emergency Communications business or employees, i.e.; when restorative maintenance is performed on the cafeteria flooring, carpet areas or when floors are stripped and waxed in high traffic areas. However, the daily cleaning requirements should be followed as a reference for weekend work as all restrooms, kitchen/break rooms and fitness center should be cleaned.

During the City's 12 1/2 days that are observed holidays, coverage is needed for the public restrooms and Emergency Communications only.

<u>Organizational Experience</u> Proposers must provide a narrative of training provided to personnel, experience of the work force, organization/supervision and hourly wage breakout to demonstrate that they possess or have access to the capabilities/specialties requested in this Invitation for Bid. Certificates of training completion will be required of the Contractor.

Cleaning Standards

The contractor shall agree to meet the following cleaning standards when performing the cleaning schedule outlined in this IFB. These cleaning standards shall be used to assess the quality of cleaning performance of the contractor during inspection(s).

Name of Bidder:	·	

Entrances

<u>Ashtrays</u> - Shall be free of debris and wiped clean. They shall appear uniformly clean. Surrounding area shall be swept and clear of debris.

<u>Mats and Carpet</u> - Shall be free of spots, stains, gum, dirt and debris without causing damage. They shall appear visibly and uniformly clean. Adjoining walls, doors and floor surfaces shall also be free of dust, soil and cleaner residue.

<u>Glass and Metal Surfaces</u> - Shall appear streak-free, film-free and uniformly clean. This shall include the elimination of dust and soil from sills, ledges and heat register.

<u>Corners/Thresholds</u> - Shall be free of dust, dried-soil, crud, finish build-up and debris. These areas shall appear visibly and uniformly clean. This shall include the elimination of cleaner residue and dried-slurry.

<u>Floors</u> - Shall be free of dust, dried-soil, gum, spots, stains and debris. Hard/resilient floors shall have multiple coats of slip-resistant seal and finish applied that results in a consistent high-shine. Floors shall appear visibly and uniformly smooth and clean. This shall include the elimination of dust streaks, lint, standing water, cleaner residue and film.

<u>Walls and Fixtures</u> - Shall be free of dust, dried-soil and soil without causing damage. These surfaces shall appear visibly and uniformly clean. This shall include the elimination of film, streaks or cleaner residue.

Restrooms

Special Note: Maintaining a sanitary restroom environment that minimizes the possibility of cross-infection, is considered of the highest priority! Sanitation levels shall be closely monitored by inspection.

<u>Dispensers</u> - Shall be free of dust, dried-soil, bacteria and soil without causing damage. These surfaces shall appear visibly and uniformly clean and disinfected. This shall include the elimination of film, streaks, and cleaner residue. Soap should run freely and dispensers should be cleaned of hardened or clogged soap. Dispensers shall be refilled when required with proper expendable supply item.

<u>Hardware</u> - Shall be free of dust, soil, bacteria and scale without causing damage. Bright work shall appear visibly and uniformly clean, disinfected and polished to a streak-free shine. This shall include the elimination of polish residue.

<u>Sinks</u> - Shall be free of dust, bacteria, soil, cleaner residue and soap film without causing damage. They shall appear visibly and uniformly clean, and polished-dry. This shall include the elimination of streaks, embedded soil, film and water spots.

<u>Mirrors</u> - Shall be free of dust and soil. Mirrors and surrounding metal framework shall appear streak-free, film-free and uniformly clean.

<u>Toilets and Urinals</u> - Toilets, toilet seats and urinals shall be free of dust, bacteria, soil, organic matter, cleaner residue and scale without causing damage. These fixtures shall appear visibly and uniformly clean, disinfected and polished-dry. This shall include the elimination of streaks, film and water spots.

<u>Partitions</u> - Shall be free of dust, soil and graffiti without causing damage. Partitions shall appear visibly and uniformly clean, disinfected and polished-dry. This shall include the elimination of streaks and film. Any graffiti is required to be reported to the Police Facility Manager.

Name of Bidder:		

<u>Lockers</u> – Shall be free of dust, bacteria, soil, cleaner residue and soap film without causing damage. They shall appear visibly and uniformly clean, polished-dry. This shall include the elimination of streaks, embedded soil, film and water spots.

<u>Floors</u> - Shall be free of dust, dried-soil, gum, spots, stains and debris. Hard/resilient floors shall have multiple coats of slip-resistant seal and finish applied that results in a consistent high-shine. Floors shall appear visibly and uniformly smooth and clean. This shall include the elimination of dust streaks, lint, standing water, cleaner residue and film.

<u>Waste Containers</u> - Contents shall be removed from waste containers and can liners replaced. Inside and outside of the container shall be cleaned and disinfected. Containers will be wiped clean and shall appear visibly and uniformly clean. This shall include the elimination of streaks, foodstuff and the presence of an offensive odor emitting from the container.

<u>Walls, Doors and Cabinetry</u> - Shall be free of dust, soil, spots and stains without causing damage. These surfaces shall appear visibly and uniformly clean and disinfected. This shall include the elimination of film, streaks and cleaner residue. Ceramic walls and wainscots metal kick plates, handles and push plates on doors shall also be polished-dry. Ceramic tile grout shall be kept clean.

<u>Floor and Baseboards</u> – Same as Floors above. In addition, floors and cove bases shall appear visibly and uniformly clean and disinfected.

<u>Air Vents</u> - Shall be free of dust and soil. This also pertains to air distribution units and exhaust vents. They shall appear visibly and uniformly clean. Caution is to be taken to protect vents and components.

<u>Light Fixtures</u> - Shall be free of dust and soil without causing damage. Diffusers shall remain in proper position, and appear streak-free and uniformly clean.

Offices/Conference Rooms/ Dispensaries/ Kitchen & Vending Areas

<u>Recycling Bins and Paper Shredders</u> - These recycle bins and shredders are to be checked daily and emptied. Note: Not all recycle bins and shredders are located in offices and copy rooms.

Furniture and Equipment - Shall be free of dust, dried-soil and soil without causing damage.

They shall appear visibly and uniformly clean. This shall include the elimination of cleaner residue, streaks and film. Wooden furniture and accessories are to be waxed and polished to a high sheen without leaving an undue residue.

<u>Walls and Doors</u> - Shall be free of dust, dried-soil and soil without causing damage. They shall appear visibly and uniformly clean. This shall include the elimination of cleaner residue, streaks and film.

Fitness Center

The Fitness Center shall be free of dust, dried-soil and soil without causing damage to the equipment. All equipment shall appear visibly and uniformly clean. This shall include the elimination of cleaner residue, streaks and film.

<u>Walls and Doors</u> - Shall be free of dust, dried-soil and soil without causing damage. They shall appear visibly and uniformly clean. This shall include the elimination of cleaner residue, streaks and film.

<u>Floors</u> - Shall be free of dust, dried-soil, gum, spots, stains and debris. Hard/resilient floors shall have multiple coats of slip-resistant seal and finish applied that results in a consistent high-shine. Floors shall appear visibly and uniformly smooth and clean. This shall include the elimination of dust streaks, lint, standing water, cleaner residue and film.

Name of Bidder:		

Windows Sills and Other Glass Surfaces

Window sills, blinds and framework shall be free of dust and soil without causing damage. They shall appear visibly and uniformly clean. All glass entry doors, both exterior and interior and mirrors in rest rooms shall be cleaned including the elimination of streaks, film and cleaner residue.

Miscellaneous Locations

<u>Air Vents</u> - Shall be free of dust and soil. This also applies to air distribution units and exhaust vents, and they shall appear visibly and uniformly clean.

<u>Light Fixtures</u> - Shall be free of dust and soil without causing damage. Diffusers shall remain in proper position, and appear streak-free and uniformly clean.

Janitor Closet And Storeroom

Must remain clean and orderly.

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Schedule of Cleaning

In order to ensure a high standard of cleanliness the following requirements are <u>mandatory</u> specifications, representing the basic frequency of cleaning required. It is intended that the Police Department Facility will be clean and presentable seven (7) days a week.

The City has specified the Janitorial Services that will be required and the number of times that these services must be preformed.

- 1. Mandatory Five Days a week cleaning requirements
- 2. Mandatory Once a week cleaning requirements
- 3. Mandatory Once a month cleaning requirements
- 4. Mandatory Quarterly cleaning requirements
- 5. Mandatory Semi-Annually cleaning requirements

1. Five days a week mandatory cleaning requirements (Monday through Friday)

Entry Ways/Interior

Clean glass doors and all glass surface to 8' height Damp wipe metal surfaces

Empty and damp wipe waste containers

Remove stains on carpet as they occur Remove all trash to appropriate containers

Vacuum carpet

Mop vinyl tile or concrete surfaces

Walk-off mats - clean floor beneath, vacuum mats

Spot clean walls and glass

Entry Ways/Exterior (2 entrances)

Remove all trash to appropriate containers Remove all accumulated debris

Restrooms/Lockers

Empty waste containers

Empty sanitary containers

Damp wipe/disinfect waste containers

Replace can liners

Refill soap and paper towel dispensers

Refill sanitary dispensers

Damp wipe/disinfect dispensers

Unclog soap dispensers

Clean/disinfect sinks

Clean/disinfect urinals

Clean/disinfect toilets and seats

Spot clean metal composite partitions

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Fitness Center

Clean glass doors and all glass surface to 8' height

Damp wipe metal surfaces

Empty and damp wipe waste containers

Remove all trash to appropriate containers

Empty waste containers

Damp clean mirrors, fixtures and fitness equipment

Spot clean entry/exit doors

Refill paper towel dispensers

Dust mop floors

Vacuum floors

Damp mop floors

Restrooms/Lockers, continued

Damp clean mirrors, fixtures and furniture

Spot clean walls

Spot clean entry/exit doors

Spot clean push and kick plates, polish dry

Dust mop floors

Wet mop/disinfect floor

Damp wipe/disinfect bright work, polish dry

Office/Conference Rooms/Hallways

Empty waste containers

Replace can liners as needed

Dust all furniture

Dust accessible window ledges

Dust desk horizontal surfaces

Dust and/or damp wipe vacant desks/tables

Spot clean interior doors Spot clean interior partitions Damp wipe drinking fountains Remove stains from carpet as they occur

Vacuum carpet Spot clean walls

Kitchen/Snack Areas

Empty waste containers (once per shift, more often if needed)

Damp wipe waste containers

Wash waste containers as needed

Replace can liners

Clean disinfect tables

Spot clean chairs as needed

Damp wipe equipment/furniture

Dust mop floor

Damp mop floors

Damp wipe ledges

Janitorial Service Room

Must be clean and orderly

Recycling Bins And Paper Shredders

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Empty shredder machines and paper recycling into large recycle bins

2. Once a week mandatory cleaning requirements Entry Ways/Interior/Lobby

Remove cobwebs

Dust baseboards and flat surfaces

Dust all wall fixtures and furniture

Wash stainless, aluminum surfaces

Spray buff non-carpeted floors

Clean and polish drinking fountains

Restrooms/Shower Stalls/Locker Rooms

Acid clean and de-scale urinals

Acid clean and de-scale toilet bowls

Damp wipe metal partitions

Clean/Wash shower stalls

Damp wipe and polish ceramic tile walls

Damp wipe handles, push & kick plates, polish

dry

Damp wipe return air grills and door grills

Damp wipe entry/exit doors

Offices

Edge -vacuum carpet

Dust/vacuum chairs

Damp wipe waste containers

Dust and Damp wipe and polish furniture

Dust return air grills and door grills

Dust/damp wipe hat and coat racks

Damp wipe metal, vinyl surfaces on partitions

Damp wipe interior doors and door knobs

Damp wipe shelves and top of workstation shelves

Kitchen/Snack Area

Wash completely all tables and chairs Wash and wipe clean, including the tops of all vending equipment Buff vinyl floors Clean glass

Burnishing of entry ways, hallways (Burnishing is defined as spray buffing the floors)

Fitness Center

Clean glass doors and all glass surface to 8' height

Damp wipe metal surfaces

Empty and damp wipe waste containers

Remove all trash to appropriate containers

Mop vinyl tile or concrete surfaces

Empty waste containers

Damp clean mirrors, fixtures and fitness equipment

Spot clean walls

Damp wipe/disinfect waste containers

Spot clean entry/exit doors

Spot clean push and kick plates, polish dry

Refill paper towel dispensers

Wet mop/disinfect floor

Damp wipe/disinfect dispensers

Custodial/Service Room

Restock all paper supplies as required to meet minimum on hand supply

3. Once a month mandatory cleaning requirements

Offices/Conference Rooms//Office hallways

Polish all wooden furniture

Vacuum all partitions

Damp wipe all partition tops

Vacuum behind PC monitors on desks

De-lime water fountains and clean outside of fountain cabinet

Remove ceiling cobwebs

Vacuum and wash lighting grills

4. Quarterly (Once Every Three Months) mandatory cleaning requirements

Kitchen/Snack Area

Strip and wax vinyl floor, weekend work

Office/Conference Rooms/ Hallways

Vacuum and dust all blinds

Dust all up lighting fixtures

Vacuum ceiling vents all carpet

<u>Deep shampoo all carpets</u> This procedure is to include the application of 3M Carpet Protector.

This is weekend work.

Name of Bidder	
Name of Bidder:	

5. Semi Annually Mandatory Cleaning Requirements (Once Every Six Months)

Entry Ways/Kitchen/Snack Areas

Strip and wax hard floor surfaces May and November, weekend work

Strip and seal ceramic tile floors and cove base during the months of February, May, August and November

Offices/Conference Rooms

Strip, seal and wax tile floors and cove base during the months of February, May, August and November, weekend work

<u>Problems That Must Be Brought To The Police Department Facility Manager or Designee's Attention:</u>

Safety hazards
Light fixtures lenses broken, yellowing
Ceiling tiles--broken, stained, dirty
Plumbing leaks
Loose or stained carpet
Storage problems

This section left blank intentionally	

Quality R	equirements
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A "No" response or a failure to respond to any of the following Quality Requirements will result in a rejection of your bid. Circle yes or no for each of the following Quality Requirements (1-7)

u . 0,00	Allon or your blar on old you or no lor oddin or th	no ronoming at	ianty itoquiromonio (1 1)
1.	Bidder has been in business providing Janitorial business name for a minimum of five years.	Services in Ma	ssachusetts under present
	,	Yes	No
2.	Bidder has three years of experience providing (3) secure municipal, state or federal facilities confidenable floor space,		
3.	Bidder's employees who will be working at the F worked at bidder's company for a minimum of two		Public Safety Facility have
		Yes	No
4.	The bidder has submitted with their bid a commability to secure a 50% Performance Bond and the authorized to do business in the Commonwealth	ne surety issuing	the commitment letter is
		Yes	No
5.	The bidder conducts CORI checks on all its emp Cambridge Cori policy included in the bid docum		compliance with the City of
		Yes	No
6.	The bidder's Local Main Office must be located W. Healy Public Safety Facility, 125 Sixth Street		
		Yes	No
7.	Bidder can provide, upon request, proof of finan	cial solvency.	
		Yes	No
	This form must be s	ubmitted with y	our bid

Bid Submission Requirements

Name of Bidder:

Failure to submit documents may result in the determination that your bid is non-responsive unless the City deems such failure to be a minor informality.

1. Bidders must provide references, including telephone numbers and contact names from at least three secure, Municipal, State or Federal facilities. Each reference must be a secure Municipal, State or Federal facility with a minimum of 80,000 square feet of cleanable floor space. The bidder has been providing Janitorial Services to each reference for a minimum of three years or more. In addition, the City reserves the right to uses itself as a reference. A bid may be rejected on the basis of one or more references reporting less than excellent past performance by the contractor and/or that experience does not meet the Quality Requirements.

	•		, ,	
Municipa	State or Federal Facility	Contact Name	Phone	email
Municipa	State or Federal Facility	Contact Name	Phone	email
Municipa	l State or Federal Facility	Contact Name	Phone	email
	Bidder has submitted a <u>com</u>p all questions <i>1- 10 on the bid</i>		's qualifications. The	bidder shall answer
PLEASE	COMPLETE AND SUBMIT	THIS FORM WITH YOUR	BID	
Stateme	nt of Bidder Qualifications			
	ons must be answered and to s may be answered on separ		ar and comprehensiv	e. If necessary,
1.	The names and addresse follows:	es of all persons and partie	es interested in this Bi	d as principals as
	: Give the first and last name tors; in the case of partnersh			s of officers and
Nam	e Title			
2.	When organized.			
3.	If a corporation, where in	corporated.		

or trade name?

4. How many years have you been engaged in the Janitorial Services business in your present firm

Name and Whether Address of Owner for Whom Work Is Being Done	Work being Done as Contractor of Sub- Contractor	Description of Work	Approximate Amount of Contract	Length of Contract
6. Has your p	resent organizatio	n ever defaulted	on a contract? If so,	state where, when, and why.
	nes of Environmer Police Departme		cleaning products you	u will supply and use in
				cations. Also list names of (years of experience, etc).
9. Provide Sta	ffing Plan for Janit	orial Services at	the Robert W. Healy	Public Safety Facility.
_	ature, and Title of			

Price Proposal

Name of Bidder:

The proposed contract price to provide Janitorial services for the Cambridge Police department's Robert W. Healy Public Safety Facility, as per the attached specifications is as follows:

One award will be made to the responsive and responsible bidder offering the lowest total cost for year one. The City will renew years two and three depending on the performance of the contractor and the price of the subsequent years.

All prices are to remain firm during the entire contract period.

The submitted bid must be without conditions, exceptions or modifications to the bid document.

<u>Location</u>
Robert W. Healy Public Safety Facility 125 Sixth Street, Cambridge, MA 02141
Total Bid Year One \$
Total Bid (written in words for year one)
Robert W. Healy Public Safety Facility 125 Sixth Street, Cambridge, MA 02141
Total Bid Year Two \$
Total Bid (written in words for year two)
Robert W. Healy Public Safety Facility 125 Sixth Street, Cambridge, MA 02141
Total Bid Year Three \$
Total Bid (written in words for year three)
The following alternates are for informational purposes and will not be used to determine the lowest bidder. The City may purchase as required, however no additional cleaning services will exceed 25% of the total contract value.
For Special Projects: for work needed beyond base contract- (Proposals to be submitted with costs itemized upon request)
LABOR: Cost per Man Hour \$ Regular working hours (Monday – Friday, 7am-5pm)
Cost per Man Hour \$ Overtime working hours (Monday-Friday 5pm-7am; Saturdays, Sundays, Holidays)
Signature and title of Bidder:
Company name: This form must be submitted with your bid

Americans with Disabilities Act (42 U.S.C. 12131) Section 504 of the Rehabilitation Act of 1973 Tax Compliance/Anti-Collusion Statement Debarment Statement

The Americans with Disabilities Act (the "Act") applies to all employers of fifteen or more employees. All vendors that are subject to the Act must comply with its provisions. In further compliance with the Act, all Contractors who enter into contracts with the City are prohibited from discrimination against the City's employees, regardless of the size of the Contractor.

The Act protects against discrimination on the basis of "disability", which is defined as a physical or mental impairment that substantially limits at least one "major life activity"; discrimination against a person having a history or record of such impairment; and discrimination against an individual regarded - even if inaccurately - as having such an impairment. The Act also expressly prohibits discrimination that is based on an individual's relationship or association with a disabled person.

The Contractor shall not discriminate against any qualified employee or job applicant with a disability and will make the activities, programs and services covered by any contract awarded through this procurement readily accessible to and usable by individuals with disabilities. To be qualified for a job, or to avail oneself of the Contractor's services, the individual with the disability must meet the essential eligibility requirements for receipt of the Contractor's services or participation in the Contractor's programs or activities with or without: 1) reasonable modifications to the Contractor's rules, policies and practices; 2) removal of architectural, communication, or transportation barriers; or, 3) provisions of auxiliary aids and services.

By submitting its contract, the Contractor certifies to the City of Cambridge that it understands and will comply with all applicable provisions of the Act, including compliance with applicable provisions of Section 504 of the Rehabilitation Act of 1973, if the Contractor is receiving federal funds.

The undersigned certifies under penalties of perjury that this contract has been made and submitted in good faith and without collusion or fraud with any other person. As used in this certification, the "person" shall mean any natural person, business, partnership, corporation, union, committee, club, or other organization, entity, or group of individuals

As required by M.G.L. c. 62C, §49A, the undersigned certifies under the penalties of perjury that the Contractor has complied with all laws of the commonwealth relating to taxes, reporting of employees and contractors, and withholding and remitting child support.

The undersigned certifies that it is not currer	ntly subject to any State or Federal debarment order.
Date:	
(Print Name of person signing bid)	
(Signature & Title)	

Name of Bidder:

CORI COMPLIANCE FORM

Persons and businesses supplying goods and/or services to the City of Cambridge ("Vendors"), who are required by law to perform CORI checks, are further required by Section 2.112.060 of the Cambridge Municipal Code to employ fair policies, practices and standards relating to the screening and identification of persons with criminal backgrounds through the CORI system. Such Vendors, when entering into contracts with the City of Cambridge, must affirm that their policies, practices and standards regarding CORI information are consistent with the policies, practices and standards employed by the City of Cambridge as set forth in the City of Cambridge CORI Policy ("CORI Policy") attached hereto.

CERTIFICATION

		perjury that the Vendor employs CORI related with the provisions of the attached CORI Policy. All
1.	CORI checks are not performed on	any Applicants.
2.	signature below, affirms under penalties of pe	ne or all Applicants. The Vendor, by affixing a erjury that its CORI policies, practices and standards a standards set forth in the attached CORI Policy.
3.		ne or all Applicants. The Vendor's CORI policies, ith the attached CORI Policy. Please explain on a
	(Typed or printed name of person signing quotation, bid or Proposal)	Signature
	(Name of Business) NOTE: The City Manager in his sole discretion m	ay grant a waiver to any Vendor on a contract by

Instructions for Completing CORI Compliance Form:

basis.

contract

A Vendor should not check Line 1 unless it performs NO CORI checks on ANY applicant. A Vendor who checks Line 2 certifies that the Vendor's CORI policy conforms to the policies, practices and standards set forth in the City's CORI Policy. A Vendor with a CORI policy that does NOT conform to the City's CORI Policy must check Line 3 and explain the reasons for its nonconformance in writing. Vendors, who check Line 3, will not be permitted to enter into contracts with the City, absent a waiver by the City Manager.

This form must be submitted with your bid

Name of Bidden			
Name of Bidder:			

ORDINANCE NUMBER 1312

Final Publication Number 3155. First Publication in the Chronicle on December 13, 2007.

City of Cambridge

In the Year Two Thousand and Eight

AN ORDINANCE

In amendment to the Ordinance entitled "Municipal Code of the City of Cambridge"

Be it ordained that Cambridge Municipal Code Chapter 2.112 is hereby amended by adding a new Section 2.112.060 entitled "CORI Screening by Vendors of the City of Cambridge" as follows:

Adding after Section 2.112.050 the following new sections:

SECTION 2.112.060

CORI SCREENING BY VENDORS OF THE CITY OF CAMBRIDGE

Sections:

2.112.061 Purpose

2.112.062 Definitions

2.112.063 CORI-Related Standards of the City of Cambridge

2.112.064 Waiver

2.112.065 Applicability

2.112.061 Purpose

These sections are intended to ensure that the persons and businesses supplying goods and/or services to the City of Cambridge deploy fair policies relating to the screening and identification of persons with criminal backgrounds through the CORI system.

2.112.062 Definitions

Unless specifically indicated otherwise, these definitions shall apply and control.

Awarding Authority means the City of Cambridge Purchasing Agent or designee.

Vendor means any vendor, contractor, or supplier of goods and/or services to the City of Cambridge.

2.112.063 CORI-Related Standards of the City of Cambridge

The City of Cambridge employs CORI-related policies, practices and standards that are fair to all persons involved and seeks to do business with vendors that have substantially similar policies, practices and standards. The City of Cambridge will do business only with vendors who, when required by law to perform CORI checks, employ CORI-related policies, practices, and standards that are consistent with policies, practices and standards employed by the City of Cambridge. The awarding authority shall consider any vendor's deviation from policies, practices and standards employed by the City of Cambridge as grounds for rejection, rescission, revocation, or any other termination of the contract.

Name of Bidder:			
Name of Bidger.			

2.112.064 Waiver

The City Manager may grant a waiver to anyone who or which has submitted a request for waiver if it is objectively reasonable; and the City Manager, or a delegate, shall report promptly in writing to the City Council all action taken with respect to every request for a waiver and the reasons for the decision.

2.112.065 Applicability

If any provision of these sections imposes greater restrictions or obligations than those imposed by any other general law, special law, regulation, rule, ordinance, order, or policy then the provisions of these sections shall control.

In City Council January 28, 2008.
Passed to be ordained by a yea and nay vote:Yeas 9; Nays 0; Absent 0.
Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:-

D. Margaret Drury City Clerk

City of Cambridge CORI Policy

- 1. Where Criminal Offender Record Information (CORI) checks are part of a general background check for employment or volunteer work, the following practices and procedures will generally be followed.
- CORI checks will only be conducted as authorized by Criminal History Systems Board (CHSB).
 All applicants will be notified that a CORI check will be conducted. If requested, the applicant will be provided with a copy of the CORI policy.
- 3. An informed review of a criminal record requires adequate training. Accordingly, all personnel authorized to review CORI in the decision-making process will be thoroughly familiar with the educational materials made available by the CHSB.
- 4. Prior to initiating a CORI check, the City will review the qualifications of the applicant to determine if the applicant is otherwise qualified for the relevant position. The City will not conduct a CORI check on an applicant that is not otherwise qualified for the relevant position.
- 5. Unless otherwise provided by law, a criminal record will not automatically disqualify an applicant. Rather, determination of suitability based on CORI checks will be made consistent with this policy and any applicable law or regulations.
- 6. If a criminal record is received from CHSB, the authorized individual will closely compare the record provided by CHSB with the information on the CORI request form and any other identifying information provided by the applicant, to ensure the record relates to the applicant.
- 7. If, in receiving a CORI report, the City receives information it is not authorized to receive (e.g. cases with dispositions such as not guilty or dismissal, in circumstances where the City is only authorized to receive convictions or case-pending information), the City will inform the applicant and provide the applicant with a copy of the report and a copy of CHSB's *Information Concerning the Process in Correcting a Criminal Record* so that the applicant may pursue correction with the CHSB.
- 8. If the City of Cambridge is planning to make an adverse decision based on the results of the CORI check, the applicant will be notified immediately. The applicant shall be provided with a copy of the criminal record and the City's CORI policy, advised of the part(s) of the record that make the individual unsuitable for the position and given an opportunity to dispute the accuracy and relevance of the CORI record.
- 9. Applicants challenging the accuracy of the criminal record shall be provided a copy of CHSB's Information Concerning the Process in Correcting a Criminal Record. If the CORI record provided does not exactly match the identification information provided by the applicant, the City of Cambridge will make a determination based on a comparison of the CORI record and documents provided by the applicant. The City of Cambridge may contact CHSB and request a detailed search consistent with CHSB policy.
- 10. If the City of Cambridge reasonably believes the record belongs to the applicant and is accurate, then the determination of suitability for the position will be made. Unless otherwise provided by law, factors considered in determining suitability may include, but not be limited to the following:
 - (a) Relevance of the crime to the position sought;
 - (b) The nature of the work to be performed;
 - (c) Time since the conviction;
 - (d) Age of the candidate at the time of offense;
 - (e) Seriousness and specific circumstances of the offense;
 - (f) The number of offenses;

Name of Bidder:

- (g) Whether the applicant has pending charges;
- (h) Any relevant evidence of rehabilitation or lack thereof;
- (i) Any other relevant information, including information submitted by the candidate or requested by the City.
- 11. The Personnel Department will assist affected departments, in assessing the suitability of candidates in accordance with paragraph 10 a through i above, to ensure consistency, fairness, and protection of employment opportunities and the public interest.
- 12. The City of Cambridge will notify the applicant of the decision and the basis of the decision in a timely manner.
- 13. CORI information shall not be disseminated or shared with any unauthorized employees or other, but shall be maintained in confidence consistent with the obligations of law.

Revised May 5, 2007

ame of Bidder		

Chapter 2.121

LIVING WAGE ORDINANCE

Sections:

2.121.010	Title and Purpose
2.121.020	Definitions
2.121.030	Living Wage
2.121.040	Waivers and Exceptions
2.121.050	Notification
	Requirements
2.121.060	Duties of covered
	Employers
2.121.070	Community Advisory
	Board
2.121.080	Enforcement
2.121.090	Severability
2.121.100	Effective Date

2.121.010 Title and Purpose.

This Chapter shall be known as the "Cambridge Living Wage Ordinance". The purpose of this ordinance is to assure that employees of the City of Cambridge and employees of City contractors, subcontractors and beneficiaries of tax abatements, loans, grants, subsidies and other assistance provided by the City earn an hourly wage that is needed to support a family of four.

2.121.020 **Definitions.**

For the purposes of this ordinance, the term:

(a) "Applicable Department" means the Personnel Department for employees of the City of Cambridge, the Purchasing Department, with the advice and assistance of the appropriate department which receives the services, for Covered Employers who contract or subcontract with the City of Cambridge, the School Department for employees, contractors and subcontractors of the School Department, and the City Manager's Office for any other Person who is a Beneficiary of assistance other than a contract or subcontract.

(b) "Assistance" means:

- (1) any grant, loan, tax incentive, bond financing, subsidy, or other form of assistance valued at least \$10,000 that an employer receives by or through the authority or approval of the City of Cambridge, including, but not limited to, c. 121A tax abatements, industrial development bonds, Community Development Block Grant (CDBG) loans and grants, Enterprise Zone designations awarded after the effective date of this Chapter, and the lease of city owned land or buildings below market value; and
- (2) any service contract, as defined herein, of at least \$10,000 with the City of Cambridge that is made with an employer to provide services pursuant to G.L.c. 30B or other public procurement laws, awarded, renegotiated or renewed after the effective date of this Chapter.
 - (3) any service subcontract, as defined herein, of at least \$10,000.

(c) "Beneficiary" means:

- (1) any person who is a recipient of Assistance;
- (2) any company or person that is a tenant or sub-tenant, leaseholder or sub-leaseholder of a recipient of Assistance, provided that said company or person employs at least 25 persons and occupies property or uses equipment or property that is improved or developed as a result of Assistance, after the effective date of this Chapter; and
- (d) "Covered Employer" means the City of Cambridge or a Beneficiary of Assistance.

Name of Bidder:		

(e) "Covered Employee" means:

- (1) a person employed by the City of Cambridge except for persons in those positions listed in Section 2.121.040(j) of this ordinance; and
- (2) a person employed by a Covered Employer, or a person employed by an independent contractor doing business with a Covered Employer, who would directly expend any of his or her time on the activities funded by the contract or the activities for which the Beneficiary received the Assistance, except for persons in those positions listed in Section 2.121.040(j) of this ordinance..
- (f) "Living Wage" has the meaning stated in Section 2.121.030.
- **(g) "Person"** means one or more of the following or their agents, employees, servants, representatives, and legal representatives: individuals, corporations, partnerships, joint ventures, associations, labor organizations, educational institutions, mutual companies, joint-stock companies, trusts, unincorporated organizations, trustees, trustees in bankruptcy, receivers, fiduciaries, and all other entities recognized at law by the Commonwealth of Massachusetts.
- (h) "Service Contract" means a contract let to a contractor by the City of Cambridge for the furnishing of services, to or for the City, except contracts where services are incidental to the delivery of products, equipment or commodities. A contract for the purchase or lease of goods, products, equipment, supplies or other property is not a "service contract" for the purposes of this definition.
- (i) "Service Subcontract" means a subcontract primarily for the furnishing of services, to or for a recipient of Assistance, except where services are incidental to the delivery of products, equipment or commodities. A contract for the purchase or lease of goods, products, equipment, supplies or other property is not a "service subcontract" for the purposes of this definition.

2.121.030 Living Wage.

- (a) Applicability. Covered Employers shall pay no less than the Living Wage to their employees.
- **(b) Amount of wage.** The Living Wage shall be calculated on an hourly basis and shall be no less than \$10.00, subject to adjustment as provided herein. The Living Wage shall be upwardly adjusted each year no later than March first in proportion to the increase at the immediately preceding December 31 over the year earlier level of the Annual Average Consumer Price Index for All Urban Consumers (CPI -U) Boston-Lawrence-Salem, MA NH, as published by the Bureau of Labor Statistics, United States Department of Labor applied to \$10.00.
- **(c) No reduction in collective bargaining wage rates.** Nothing in this Chapter shall be read to require or authorize any beneficiary to reduce wages set by a collective bargaining agreement.
- **(d) Cuts in non-wage benefits prohibited.** No Beneficiary will fund wage increases required by this Chapter, or otherwise respond to the provisions of this Chapter, by reducing the health, insurance, pension, vacation, or other non-wage benefits of any of its employees.

2.121.040 Waivers and Exceptions.

- (a) Waivers. A Covered Employer may request that the City Manager grant a partial or whole waiver to the requirements of this Chapter.
- **(b) General Waivers.** Waivers may be granted where application of this Chapter to a particular form of Assistance is found by the City Solicitor to violate a specific state or federal statutory, regulatory or constitutional provision or provisions, and the City Manager approves the waiver on that basis.

Name of Bidder:				
	Name of Bidder:	'• •		

- **(c)** Hardship Waivers for certain not-for-profit employers. An employer, who has a contract with the City of Cambridge which is not subject to the provisions of G.L. c. 30B, may apply to the City Manager for a specific waiver where payment of the Living Wage by a not-for-profit Covered Employer would cause a substantial hardship to the Covered Employer.
- (d) Chapter 30B contract waivers. Prior to issuing an invitation for bids for a procurement contract subject to the provisions of G.L. c. 30B, any Applicable Department may apply to the City Manager for a waiver of the application of the Living Wage to the contract where payment of the Living Wage by a Covered Employer would make it inordinately expensive for the City to contract for the services or would result in a significant loss of services, because the contracted work cannot be segregated from the other work of the Covered Employer.
- (e) General Waiver Request Contents. All General Waiver requests shall include the following:
 - (1) The nature of the Assistance to which this Chapter applies;
- (2) The specific or official name of the Assistance and Assistance program, the statutory or regulatory authority for the granting of the Assistance, and a copy of that authority;
- (3) The conflicting statutory, regulatory, or constitutional provision or provisions that makes compliance with this Chapter unlawful, and a copy of each such provision; and
- (4) A factual explication and legal analysis of how compliance with this Chapter would violate the cited provision or provisions, and the legal consequences that would attach if the violation were to occur.
- (f) Hardship Waiver Request Contents. All Hardship Waiver requests shall include the following:
- (1) The nature of the Assistance to which this Chapter applies;
- (2) A detailed explanation of why payment of the Living Wage would cause a substantial hardship to the Covered Employer; and
 - (3) A statement of proposed wages below the Living Wage.
- **(g) Chapter 30B Contract Waiver Request Contents.** A Chapter 30B contract waiver request shall include the following:
 - (1) The nature of the Assistance to which this Chapter applies;
- (2) A detailed explanation of why the contracted work cannot be segregated from the other work of the bidding Covered Employers thereby making the cost of the contract with the payment of the Living Wage inordinately expensive or would result in a significant loss of services;
- (h) Community Advisory Board review and recommendation regarding waiver requests. The Community Advisory Board, as described in Section 2.121.070 of this ordinance, shall consider waiver requests along with their supporting documentation and analysis, and may hold a public hearing to consider the views of the public before making a recommendation to the City Manager regarding the waiver request. For a hardship waiver, the Community Advisory Board shall offer an opportunity to be heard to employees of the Covered Employer. After reviewing the recommendation of the Community Advisory Board, the City Manager may approve and grant or deny all or part of a request. The City Manager may in his or her discretion grant a temporary hardship waiver pending the hearing before the Community Advisory Board. For Chapter 30B contract waivers, the Community Advisory Board shall make its recommendation to the City Manager no more than thirty days after it is notified of the request for a Chapter 30B contract waiver.
- (i) Terms of exceptions. If an employer is subject to this Chapter as a result of its receipt of more than one kind of Assistance covered by this Chapter, and if the City Manager grants a waiver with respect to one form of Assistance, the City Manager need not find that this Chapter is inapplicable to the employer with respect to another form of Assistance received by the employer.
- **(j) Exceptions.** The following positions will be excepted from the requirement of the payment of the Living Wage upon certification in an affidavit in a form approved by the Applicable Department and signed by a principal officer of the Covered Employer that the positions are as follows:

Name of Bullion	
Name of Bidder:	

- (1) youth hired pursuant to a city, state, or federally funded program which employs youth as defined by city, state, or federal guidelines, during the summer, or as part of a school to work program, or in other related seasonal or part-time program;
 - (2) work-study or cooperative educational programs;
- (3) trainees who are given a stipend or wage as part of a job training program that provides the trainees with additional services, which may include, but are not limited to, room and board, case management, or job readiness services.
- (4) persons working in a recognized supported employment program that provides workers with additional services, which may include, but are not limited to, room and board, case management, counseling, or job coaching:
 - (5) positions where housing is provided by the employer;
 - (6) employees who are exempt from federal or state minimum wage requirements; and
- (7) individuals employed by the City of Cambridge where the employment of such individuals is intended primarily to provide a benefit or subsidy to such individuals, although the City is compensating them for work performed.

2.121.050 Notification Requirements.

All Applicable Departments shall provide in writing an explanation of the requirements of this ordinance in all requests for bids for service contracts and to all persons applying for Assistance as defined by this ordinance. All persons who have signed a service contract with the City of Cambridge or a contract for Assistance shall forward a copy of such requirements to any person submitting a bid for a subcontract on the Assistance contract.

2.121.060 Duties of Covered Employers.

- **(a) Notification Requirements.** Covered employers shall provide each Covered employee with a fact sheet about this ordinance and shall post a notice about the ordinance in a conspicuous location visible to all employees. The fact sheet and poster shall be provided to the Covered Employer by the Applicable Department and shall include:
 - (1) notice of the Living Wage amount;
 - (2) a summary of the provisions of this ordinance;
 - (3) a description of the enforcement provisions of the ordinance:
- (4) the name, address, and phone number of a person designated by the Applicable Department to whom complaints of noncompliance with this ordinance should be directed.
- **(b) Contract for Assistance.** At the time of signing a contract for assistance with the City of Cambridge or with a Beneficiary, the contract must include the following:
 - (1) the name of the program or project under which the contract or subcontract is being awarded;
 - (2) a local contact name, address, and phone number for the Beneficiary;
- (3) a written commitment by the Beneficiary to pay all Covered Employees not less than the Living Wage as subject to adjustment under this ordinance and to comply with the provisions of this ordinance:
 - (4) a list of Covered Employees under the contract with the employees' job titles;
- (5) a list of all subcontracts either awarded or that will be awarded to Beneficiaries with funds from the Assistance. Upon signing any subcontracts, the Covered Employer shall forward a copy of the subcontract to the Applicable Department.
- **(c) Maintenance of payroll records.** Each Covered Employer shall maintain payrolls for all Covered Employees and basic records relating thereto and shall preserve them for a period of three years. The records shall contain the name and address of each employee, the job title and classification, the number of hours worked each day, the gross wages, deductions made, actual wages paid, and copies of social security wage and withholding reports, and evidence of payment thereof and such other data as may be required by the Applicable Department from time to time.

Name of Bidder:	n 1	

- (d) Applicable Department duties. The Applicable Department shall cause investigations to be made as may be necessary to determine whether there has been compliance with this Ordinance. The Applicable Department shall report the findings of all such investigations to the Community Advisory Board.
- **(e) Covered Employer to cooperate.** The Covered Employer shall submit payroll records on request to the Applicable Department. The Covered Employer shall permit City representatives to observe work being performed upon the work site, to interview employees and to examine the books and records relating to the payrolls being investigated to determine payment of wages.
- **(f) City Assistance Reports.** Each Applicable Department shall file a City Assistance Report with the City Manager and the Community Advisory Board by July 31 of each year. The report shall include, for each Assistance package or contract approved during the preceding fiscal year:
- (1) the name of the Applicable Department (awarding agency), the name of the specific program under which the Assistance was awarded, and the origin of funds for Assistance;
 - (2) a description of the purpose or project for which the Assistance was awarded;
 - (3) the name, address, and phone number of a local contact person for the Covered Employer;
- (4) the total cost to the City of Assistance provided to each Beneficiary, including both face-value of Assistance, as well as revenue not collected as a result of the Assistance.

2.121.070 Community Advisory Board.

- **(a) Purpose.** The purpose of the Community Advisory Board shall be to review the effectiveness of this Ordinance at creating and retaining Living Wage jobs, to make recommendations to the City Manager regarding the granting of Waivers to Covered Employers, to review the implementation and enforcement of this ordinance, and to make recommendations from time to time in connection therewith.
- **(b) Composition.** The Community Advisory Board shall be composed of nine members and shall include representatives of labor unions, community organizations and the business community. All members will be appointed by the City Manager. Members of the Board shall serve a three-year term. Whenever a vacancy shall occur the City Manager shall appoint a replacement within thirty days of said vacancy.
- **(c) Meetings.** The Community Advisory Board shall meet quarterly and in special session as required. All meetings of the Board shall be open to the public and will allow for public testimony on the uses of the City Assistance generally, and on specific instances of Assistance or proposed Assistance as received or sought by individual enterprises.
- **(d) Conflict of Interest.** No member of the Community Advisory Board shall participate in any proceeding concerning a Beneficiary, a Covered Employer or a Covered Employee, or applicant for waiver or exemption, if the member or any member of his or her immediate family has a direct or indirect financial interest in the outcome of said proceeding.

2.121.080 **Enforcement.**

(a) Enforcement powers. In order to enforce this Chapter, the Applicable Department may, with the approval and assistance of the City Solicitor, issue subpoenas, compel the attendance and testimony of witnesses and production of books, papers, records, and documents relating to payroll records necessary for hearing, investigations, and proceedings. In case of failure to comply with a subpoena, the City may apply to a court of appropriate jurisdiction for an order requiring the attendance and testimony of witnesses and the productions of books, papers, records, and documents. Said court, in the case of a refusal to comply with any such subpoena, after notice to the person subpoenaed, and upon finding that the attendance or testimony of such witnesses or the production of such books, papers, records, and documents, as the case may be, is relevant or necessary for such hearings, investigation, or proceedings, may issue an order requiring the attendance or testimony of such witnesses or the production of such documents and any violation of the court's order may be punishable by the court as contempt thereof.

Name of Bidder:		

- **(b) Complaint procedures.** An employee who believes that he or she is a Covered Employee or an applicant for a position to be filled by a Covered Employee who believes that his or her employer is not complying with requirements of this Chapter applicable to the employer may file a complaint with the Applicable Department or with the Community Advisory Board. Complaints of alleged violations may also be filed by concerned citizens or by the City Council. Complaints of alleged violations may be made at any time, but in no event more than three years after the last date of alleged violation, and shall be investigated promptly by the Applicable Department. Statements written or oral, made by an employee, shall be treated as confidential and shall not be disclosed to the Covered Employer without the consent of the employee.
- (c) Investigations and hearings. The Applicable Department shall investigate the complaint, and may, in conjunction with the City Solicitor, and in accordance with the powers herein granted, require the production by the employer of such evidence as required to determine compliance. Prior to ordering any penalty the applicable Department shall give notice to the employer and conduct a hearing. If at any time during these proceedings, the employer voluntarily makes restitution of the wages not paid to the employee making the complaint and to any similarly situated employees, by paying all back wages owed plus interest at the average prior year Massachusetts passbook savings bank rate, or otherwise remedies the violation alleged if the violation involves matters other than wages, then the Applicable Department shall thereafter dismiss the complaint against the employer.
- **(d) Remedies.** In the event that the Applicable Department, after notice and hearing, determines that any Covered Employer has failed to pay the Living Wage rate or has otherwise violated the provisions of this Chapter, the Applicable Department may order any or all of the following penalties and relief:
- (1) Fines up to the amount of \$300 for each Covered Employee for each day that the Covered Employer is in violation of this Ordinance, except if the violation was not knowing and willful, then the total fine shall not exceed the amount of back wages plus interest owed:
 - (2) Suspension of ongoing contract and subcontract payments;
- (3) Ineligibility for future City Assistance for up to three years beginning when all penalties and restitution have been paid in full. In addition, all Covered Employers having any principal officers who were principal officers of a barred beneficiary shall be ineligible under this section; and
- (4) Any other action deemed appropriate and within the discretion and authority of the city. Remedies in this section shall also apply to the party or parties aiding and abetting in any violation of this chapter.
- **(e) Private right of action.** Any Covered Employee, or any person who was formerly employed by a Beneficiary, may bring an action to enforce the provisions of this Chapter to recover back pay and benefits, attorneys fees and costs, by filing suit against a Beneficiary in any court of competent jurisdiction.
- (f) Remedies herein non-exclusive. No remedy set forth in this Chapter is intended to be exclusive or a prerequisite for asserting a claim for relief to enforce the right granted under this Chapter in a court of law. This Chapter shall not be construed to limit an employee's right to bring a common law cause of action for wrongful termination.
- **(g) Retaliation and discrimination barred.** A Covered Employer shall not discharge, reduce the compensation or otherwise retaliate against any employee for making a complaint to the City, otherwise asserting his or her rights under this Chapter, participating in any of its proceedings or using any civil remedies to enforce his or her rights under the Chapter. The City shall investigate allegations of retaliation or discrimination and shall, if found to be true, after notice and a hearing, order appropriate relief as set out in paragraphs (c) and (d) herein

Name of Bidder:		

2.121.090 Severability.

In the event any provision of this ordinance shall be held invalid or unenforceable by any court of competent jurisdiction, such holding shall not invalidate or render unenforceable any other provisions hereof.

2.121.100 Effective Date.

This law shall be effective sixty (60) after final passage.

The Living Wage Ordinance (2.121) provides, at 1.121.030(b) that the wage shall be upwardly adjusted each year no later than March 1st in proportion to the increase in the Annual Average Consumer Price Index for the prior calendar year for All Urban Consumers (CPI-U) in the Boston area, as published by the federal Bureau of Labor Statistics.

For calendar year 1999, the CPI-U increased by 2.5%. Therefore the new living wage, as of March 1, 2000 is \$10.25.

For calendar year 2000, the CPI-U increased by 4.3%. Therefore the new living wage, as of March 1, 2001 is \$ 10.68.

For calendar year 2001, the CPI-U increased by 4.3%. Therefore the new living wage, as of March 1, 2002 is \$11.11.

For calendar year 2002, the CPI-U increased by 2.6% . Therefore the new living wage, as of March 1, 2003 is \$11.37.

The City Council has voted to amend the section of the Living Wage Ordinance (1.121.030 (b) that provides the method for calculating cost of living increases each year. As a result of this change, the living wage as of March 30, 2003 is \$11.44.

For calendar year 2003, the CPI-U increased by 3.76%. Therefore the new living wage, as of March 1, 2004 is \$11.87.

For calendar year 2004, the CPI-U increased by 2.7%. Therefore the new living wage, as of March 1, 2005 is \$12.19.

For calendar year 2005, the CPI-U increased by 3.3%. Therefore the new living wage, as of March 1, 2006 is \$12.59.

For calendar year 2006 the CPI-U increased by 3.1 %. Therefore the new living wage, as of March 1, 2007 is \$12.98.

For calendar year 2007 the CPI-U increased by 1.9 %. Therefore the new living wage, as of March 1, 2008 is \$13.23.

For calendar year 2008 the CPI-U increased by 3.5 %. Therefore the new living wage, as of March 1, 2009 is \$13.69.

For calendar year 2009 the CPI-U decreased by .67 %. Therefore the new living wage, as of March 1, 2010 will remain at \$13.69.

For calendar year 2010 the CPI-U increased by 1.57%. Therefore the new living wage, as of March 1, 2011 is \$13.90.

For calendar year 2011 the CPI-U increased by 2.71%. Therefore the new living wage, as of March 1, 2012 is \$14.28.

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For calendar year 2013 is \$14.51.	2012 the	CPI-U i	ncreased	by 1.58%.	Therefore	e the nev	v living	wage,	as of	March	1,
For calendar year 2014 is \$14.71.	r 2013 the	e CPI-U	increased	d by 1.37%	.Therefore	the new	living	wage,	as of	March	1,

City Of Cambridge Articles of Agreement SAMP)LE

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Commodity: File Number:	
This agreement is made and entered into this, by and between the <b>City Of Cambridge</b> ("the CITY"), a municipal corporation organized and existing under the laws of the Commonwealth of Massachusetts, and, existing under the laws of the State of ("the Contractor").  Address: Telephone, Fax, E-mail:	
<u>Article I. Definition.</u> "This Contract" as used herein shall mean these Articles of Agreement and "the bid documents," which include, but are not limited to, the instructions to bidders, the Contractor's bid or proposal, the specifications, the general conditions, the requirements, the applicable addenda, and all documents and forms submitted with the Contractor's bid or proposal that were accepted by the City.	
<u>Article II.</u> <u>Duration.</u> The Contractor shall commence the performance of this contract for the period beginning on	
<u>Article III.</u> <u>Terms</u> . The Contractor agrees to provide the services all in accordance with the bid documents of (bid opening date) or (proposal if appropriate).	
Contract Value:	335
Article IV. Payment. The City agrees to pay to Contractor the sum set forth in the Contractor's bid or proposal. Contractor shall invoice department to which it provided the service, not the Purchasing Department.	
Article V. Termination. The following shall constitute events of default under this Contract requiring immediate termination: a) any material misrepresentation made by the Contractor, b) any failure by the Contractor to perform any of its obligations under this Contract including, but not limited to, the following: (i) failure to commence performance of this Contract at the time specified in this Contract due to a reason or circumstance within the Contractor's reasonable control, (ii) failure to perform this Contract with sufficient	
personnel and equipment or with sufficient material to ensure the completion of this Contract within the specified time due to a reason or circumstance within the Contractor's reasonable control, (iii) failure to perform this Contract in a manner reasonably satisfactory to the City, (iv) failure to promptly re-perform within reasonable time the services that were rejected by the City as erroneous or unsatisfactory, (v) discontinuance of the services for reasons not beyond the Contractor's reasonable control, (vi) failure to comply with a material term of this Contract, including, but not limited to, the provision of insurance and nondiscrimination, and (vii) any other acts specifically and expressly stated in this Contract as constituting a basis for termination of this Contract.	
Except as otherwise provided in the Articles of Agreement, the City may terminate the contract upon seven days notice.	
Article VI. Damages. From any sums due to the Contractor for services, the City may keep for its own the whole or any part of the amount for expenses, losses and damages as directed by the Purchasing Agent, incurred by the City as a consequence of procuring services as a result of any failure, omission or mistake of the Contractor in providing services as provided in this Contract.	

Name of Bidder:__



### File No. 4812-Janitorial Services for the Police Department- Thursday, 2008 @ 11:00 AM

<u>Article VII</u>. <u>Conflict</u>. In the event there is a conflict between these Articles and the bid documents, the bid documents shall supersede these articles.

Article VIII. Governing laws and ordinances. This Contract is made subject to all the laws of the Commonwealth and the Ordinances of the City and if any such clause thereof does not conform to such laws or ordinances, such clause shall be void (the remainder of the Contract shall not be affected) and the laws or ordinances shall be operative in lieu thereof.

Article X. Equal Opportunity. the Contractor in the performance of all work under this contract will not discriminate on the grounds of race, color, sex, age, religious creed, disability, national origin or ancestry, sexual orientation, marital status, family status, military status, or source of income in the employment practices or in the selection or retention of subcontractors, and in the procurement of materials and rental of equipment. The city may cancel, terminate or suspend the contract in whole or in part for any violation of this article.

<u>Article XI.</u> <u>Assignability</u>. the Contractor shall not assign, sell, subcontract or transfer any interest in this contract without prior written consent of the city.

In witness whereof the parties have hereto and to three identical instruments set their hands the day and year first above written.

Approved as to Form:	The Contractor:
Nancy E. Glowa City Solicitor	Signature and Title
Richard C. Rossi City Manager	Amy L. Witts Purchasing Agent